





Our Commitment to the Environment




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UPGRADE OF LIGHTING with installation of LED lighting to reduce energy consumption.

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REDUCING WATER USAGE through the fitting of aerator faucets.

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Conversion of paper marketing to **QR CODE SYSTEM**.

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PRO-ACTIVE RECYCLING POLICY throughout the resort with new recycling points around the hotel.

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ELECTRIC VEHICLE CHARGING UNITS on the hotel grounds with future plans to increase the number of units.

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WASTE REDUCTION POLICY in place to include reduced plastic consumption and all efforts made to reduce, reuse and recycle.

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MONTHLY ANALYSIS AND REPORTING on electricity, gas, carbon and water usage.

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SOLAR PHOTOVOLTAIC panels on hotel roof to generate and save electricity.

Our Commitment to Social Initiatives



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Provide **COMPLIMENTARY FACILITIES** for local community and charitable organisations.

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DONATIONS to AECC (Spanish Association against Cancer), Cudeca (Cancer Hospice) and Debra (Butterfly Children).

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COACHING of our management team on emotional leadership.

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RECOGNITION OF STAFF by marking relevant events with celebrations.

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WELL-BEING COUNSELLING service made available to employees.

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EMPLOYEE, FRIENDS & FAMILY INITIATIVE offering discounts to stay in other hotels.

Our Commitment to Governance



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We are **PART OF FBD HOTELS & RESORTS**, which is solely owned by Farmer Business Developments plc.

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STRONG AND EXPERIENCED BOARD in place at group level.

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COMPREHENSIVE REPORTING STRUCTURE on financial and operational performance.

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ETHICAL BUSINESS CONDUCT supported by internal and external auditing.

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A new partnership with CBRE to deliver **A ROADMAP FOR FUTURE ESG GOALS**.

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BRIBERY/CORRUPTION AND WHISTLEBLOWING policies in place.

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Commitment to reporting in compliance with the **CORPORATE SUSTAINABILITY REPORTING DIRECTIVE** at hotel level.